

**PUBLIC VERSION
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Before the
Federal Communications Commission
Washington, D.C. 20554

In the Matter of

Federal-State Joint Board
on Universal Service

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WC Docket No. 09-197

CELLCO PARTNERSHIP d/b/a VERIZON WIRELESS

**2010 ELIGIBLE TELECOMMUNICATIONS CARRIER CERTIFICATION
AND ANNUAL REPORT FOR THE STATE OF NORTH CAROLINA**

STUDY AREA CODE (SAC) 239003

OCTOBER 1, 2010

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I. INTRODUCTION

Pursuant to 47 C.F.R. § 54.209, Cellco Partnership d/b/a Verizon Wireless, on behalf of itself and its subsidiaries and affiliates providing commercial mobile radio service (“CMRS”) in the State of North Carolina (collectively, “Verizon Wireless” or “Company”), submits this 2010 Eligible Telecommunications Carrier (“ETC”) Certification and Annual Report and respectfully requests that the Commission certify its continued eligibility to receive high-cost support from the federal universal service fund (“USF”) during calendar year 2011.

II. CONFIDENTIALITY

The data in this report and the attached exhibits represent commercial and financial trade secrets regarding Verizon Wireless’ network build-out plans and other matters that are highly sensitive due to the competitive nature of the CMRS industry. Accordingly, Verizon Wireless respectfully requests that the Commission treat this data as confidential and withhold it from public inspection pursuant to 47 C.F.R. §§ 0.457(d)(1) and 0.459.

III. BACKGROUND

In 2004, the Commission initially designated Alltel Communications, LLC¹ (“Alltel”) as an ETC in certain non-rural telephone company wire centers pursuant to 47 U.S.C. § 214(e)(6).² The Commission subsequently approved the expansion of Alltel’s designated service area in 2008 to include certain rural telephone company study areas and individual wire centers.³

¹ Formerly named Alltel Communications, Inc.

² *In the Matter of Federal-State Joint Board on Universal Service, Verizon Wireless Communications, Inc. Petitions for Designation as an Eligible Telecommunications Carrier in Alabama, Florida, Georgia, North Carolina, and Virginia*, CC Docket 96-45, 19 FCC Rcd 20496 (WCB 2004).

³ *In the Matter of High-Cost Universal Service Support, Federal-State Joint Board on Universal Service, Alltel Communications, Inc., et al. Petitions for Designation as Eligible*

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A complete listing of the non-rural telephone company wire centers and rural telephone company study areas and wire centers in which Alltel was designated as an ETC by this Commission is attached as **Exhibit A** ("Designated Area").

On January 9, 2009, Cellco Partnership acquired Alltel and each of its subsidiaries and affiliates.⁴ Cellco Partnership and each of its subsidiaries and affiliates, including Alltel, operate collectively under the Verizon Wireless name in North Carolina. The facilities and subscribers of each entity have been integrated into the Verizon Wireless operations. Accordingly, on May 28, 2010, the Commission approved a petition for *pro forma* amendment of the ETC designation held by Alltel and its affiliated legal entities in North Carolina to reflect Verizon Wireless as the designated entity.⁵

In connection with the Commission's approval of the Alltel acquisition, Verizon Wireless was required to divest assets and customers within certain markets, including markets in the State of North Carolina. Prior to closing on the sale of the assets and customers required to be divested, a Management Trustee was appointed to manage the divested markets in North Carolina.⁶ In addition, for administrative purposes, the Universal Service Administrative Company ("USAC") assigned the operations in North Carolina to be retained by Verizon

Telecommunications Carrier, WC Docket No. 05-337, CC Docket 96-45, 23 FCC Rcd 8834 (2008).

⁴ See *In the Matter of Applications of Cellco Partnership d/b/a Verizon Wireless and Atlantis Holdings LLC for Consent to Transfer Control of Licenses, Authorizations and Spectrum Manager and De Facto Transfer Leasing Arrangements*, WT Docket No. 08-95, Memorandum Opinion and Order and Declaratory Ruling, 23 FCC Rcd 17444 (2008) ("Merger Order").

⁵ *In the Matter of Federal-State Board on Universal Service, Cellco Partnership d/b/a Verizon Wireless, Petitions for Pro Forma Amendment of Eligible Telecommunications Carrier Designations in the Commonwealth of Virginia and the States of Alabama and North Carolina*, WC Docket 09-197, CC Docket 96-45, 25 FCC Rcd 5955 (WCB 2010).

⁶ *Merger Order*, ¶¶ 15, 19, 157-163, Appendix B.

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Wireless Study Area Code ("SAC") 239003 and the operations to be divested by Verizon Wireless SAC 239001.

In 2009, Alltel filed an annual certification and report with the Commission for the retained operations in North Carolina assigned SAC 239003 and the Management Trustee separately filed an annual certification and report for the divested operations assigned SAC 239001. Effective April 26, 2010, all of the assets and customers required to be divested in North Carolina were transferred from Verizon Wireless to Atlantic Tele-Network, Inc., and the Trust established to operate the divested assets was dissolved. Accordingly, Verizon Wireless does not seek in this filing to certify SAC 239001, which was assigned for administrative purposes only during the period of the Management Trust.

IV. VERIZON WIRELESS' ANNUAL REPORT IN ACCORDANCE WITH SECTION 54.209(a)

47 C.F.R. § 54.209(a) requires a common carrier previously designated by the Commission as an ETC to report annually certain information no later than October 1 of each calendar year. Verizon Wireless respectfully submits the following information for the period January 1, 2009 through December 31, 2009 in satisfaction of the Commission's annual reporting requirement.

A. Service Improvement Plan Project Report

47 C.F.R. § 54.209(a)(1) requires an ETC to file a progress report on its previously filed Service Improvement Plan. 47 C.F.R. § 54.209(a)(1) specifically requires:

A progress report on its five-year service quality improvement plan, including maps detailing its progress towards meeting its plan targets, an explanation of how much universal service support was received and how it was used to improve signal quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled. The information shall be submitted at the wire center level.

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On October 1, 2008, Alltel submitted an updated Service Improvement Plan for the five-year period from January 1, 2008 through December 31, 2012, as Confidential Exhibit C to its 2008 Certification and Annual Report (the “Service Improvement Plan”). Verizon Wireless’ progress report on the Service Improvement Plan for the period January 1, 2009 through December 31, 2009 is attached as **Confidential Exhibits B-1** and **B-2**. For purposes of this report, **Confidential Exhibit B-1** includes data associated with the retained operations in North Carolina, and **Confidential Exhibit B-2** contains data associated with the divested operations. The progress report also includes (1) a map attached as **Confidential Exhibit C** detailing the Company’s progress toward meeting its plan targets in 2009,⁷ (2) an explanation of how much universal service support was received in 2009 and how the support was used to improve signal quality, coverage or capacity, and (3) an explanation regarding network improvement targets that were not met. The progress report is submitted on a wire center-by-wire center basis.

Additionally, Verizon Wireless has updated the remaining three years of the Service Improvement Plan as set forth in the attached **Confidential Exhibit D**. The update includes all of the information required by 47 C.F.R. § 54.209(a)(1) for calendar years 2010 through 2012.

In 2011, Verizon Wireless will continue to utilize federal high-cost universal service support for the provision, maintenance and upgrading of the facilities and services for which the support is intended consistent with 47 U.S.C. § 254(e) and 47 C.F.R. § 54.7.

The projected expenditures included in **Confidential Exhibit D** are based on the assumption that Verizon Wireless will receive the projected amount of federal high-cost universal service support identified on **Exhibit E**. The estimates of Verizon Wireless’ future universal service support reflect the condition of the *Merger Order* requiring a phase-down of

⁷ The cell site locations and signal coverage depicted on Confidential Exhibit C include only retained operations in North Carolina.

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high-cost support in equal 20 percent increments over a period of five years following the closing.⁸ The implementation of the phase-down of high-cost universal service support will be consistent with the Commission's recent decision.⁹

Beyond 2011, it is difficult, if not impossible, for Verizon Wireless to predict with any degree of certainty how much the Company may receive in federal high-cost universal service support. There are various factors that affect the total amount of support Verizon Wireless can be expected to receive, including but not limited to, the per line support that is available to incumbent telephone companies, federal policy changes, USAC reconciliations, and other factors beyond Verizon Wireless' control. If actual receipts differ from those assumed in this report, Verizon Wireless reserves the right to modify its projected capital and operating expenditures for the Designated Area.

B. Network Outages

47 C.F.R. § 54.209(a)(2) requires an ETC to report annually network outages within its ETC designated area. 47 C.F.R. § 54.209(a)(2) specifically requires:

[d]etailed information on any outage , as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) [a]t least ten percent of the end users served in a designated service area; or (ii) [a] 911 special facility, as defined in 47 C.F.R. 4.5(e). Specifically, the eligible telecommunications carrier's annual report must include information detailing: (A) [t]he date and time of onset of the outage; (B) [a] brief description of the outage and its resolution; (C) [t]he particular services affected; (D) [t]he geographic areas affected by the outage; (E) [s]teps taken to prevent a similar situation in the future; and (F) [t]he number of customers affected.

⁸ *Merger Order* ¶¶ 192-197.

⁹ *High-Cost Universal Service Support; Federal-State Joint Board on Universal Service; Request for Review of Decision of Universal Service Administrator by Corr Wireless Communications, LLC*, WC Docket No. 05-337, CC Docket No. 96-45, Order and Notice of Proposed Rulemaking, ¶¶ 14-17 (2010).

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The required information for the time period January 1, 2009 through December 31, 2009 is contained within **Confidential Exhibits F-1 and F-2**. Verizon Wireless has compiled and reported information for all outages that meet the above criteria within the Designated Area in North Carolina for the aforementioned time period. For purposes of this report, **Confidential Exhibit F-1** includes data associated with the retained operations in North Carolina, and **Confidential Exhibit F-2** contains data associated with the divested operations. Such information includes any outage of at least 30 minutes in duration that potentially affected at least ten percent (10%) of its customers served in a service area or a 911 facility. The services affected by an outage were dependent upon the capabilities of the particular facility affected by the outage. Generally, a cell site or switch outage will affect all services provided by the cell site or switch, including voice, data and/or 911 services. The information relating to the number of customers affected by an outage is estimated based on the number of customers with a billing address in each affected wire center as of December 31, 2009.

The steps taken by Verizon Wireless to prevent a similar outage in the future will vary based on a determination of the cause of the outage. Each network outage is examined on a case-by-case basis. For example, when the outage is due to equipment failure, the equipment is replaced or repaired and tested for proper performance, including preventive maintenance. Additionally, the manufacturer or vendor is notified if the failure appears to be in the design or manufacture of the equipment. If the vendor or manufacturer fails or refuses to remedy the deficiency then a replacement source is determined. Similarly, when the outage is due to weather or other natural occurrence, the probability of a repeat occurrence is considered and evaluated in planning the repair, replacement or rebuild of the equipment or location. Outages due to human error or a faulty process or practice will result in an appropriate reevaluation of the

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source of error and the need to correct, discipline or replace the person or practice, as applicable. An outage on a leased facility or circuit is escalated and corrected by the third-party facility provider. The outages reported on **Confidential Exhibits F-1** and **F-2** were not determined to require extraordinary measures other than application of the above procedures.

C. Unfulfilled Requests For Service

47 C.F.R. § 54.209(a)(3) requires an ETC to annually report annually the number of requests for service from potential customers within the ETC's designated area that were unfulfilled during the past year. The filing must also detail how the ETC attempted to provide service to those potential customers as set forth in Section 54.202(a)(1)(i). The required information concerning Verizon Wireless' unfulfilled requests for service within the Designated Area in North Carolina from January 1, 2009 through December 31, 2009 is contained in **Exhibits G-1** and **G-2**. For purposes of this report, **Exhibit G-1** includes data associated with the retained operations in North Carolina, and **Exhibit G-2** contains data associated with the divested operations.

D. Complaints Per 1,000 Handsets or Lines

47 C.F.R. § 54.209(a)(4) requires an ETC to report annually the number of complaints¹⁰ it receives per 1,000 handsets or lines. With respect to the retained operations in North Carolina, Verizon Wireless received 0.22 complaints per 1,000 handsets between January 1, 2009 and December 31, 2009. With respect to the divested operations in North Carolina, Verizon Wireless received 0.22 complaints per 1,000 handsets between January 1, 2009 and December 31, 2009.

¹⁰ Complaints consist of written complaints from its customers submitted to the Commission, the North Carolina Utilities Commission, the North Carolina Attorney General, the Better Business Bureau or similar third party agencies and oral, written, and e-mail complaints submitted to the Company's Executive Complaint Department.

E. Certification Regarding Applicable Service Quality Standards And Consumer Protection Rules

47 C.F.R. § 54.209(a)(5) requires an ETC to certify that it is complying with applicable service quality standards and consumer protection rules. Verizon Wireless' compliance with the CTIA Consumer Code for Wireless Service ("CTIA Consumer Code") satisfies this requirement. Verizon Wireless certifies that it has complied and will continue to comply with the principles set forth in the CTIA Consumer Code.

F. Certification Regarding Ability to Function in Emergency Situations

47 C.F.R. § 54.209(a)(6) requires an ETC to certify that it is able to function in emergency situations as set forth in Section 54.202(a)(2). Verizon Wireless provides the following information to demonstrate its ability to remain functional in emergency situations in satisfaction of this requirement. Verizon Wireless has a reasonable amount of back-up power to provide functionality without an external power source, an ability to reroute traffic around damaged facilities and a capability to manage traffic spikes resulting from an emergency situation.

Verizon Wireless has deployed fixed and portable back-up power generators at various locations throughout its network that can be deployed in emergency situations. These back-up power generators are capable of keeping a cell site up and running until power is restored to the cell site, a portable generator is moved to the site, system changes are made to reroute traffic or a cell on wheels ("COW") is deployed. Verizon Wireless tests its back-up power generators regularly to ensure functionality.

Verizon Wireless is also capable of rerouting traffic around damaged or out-of-service facilities by changing call routing translations as needed. Verizon Wireless is generally able to deploy COWs as temporary cell sites when existing facilities are damaged or out-of-service for

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longer periods of time. Further, by changing call routing translations or deploying COWs, Verizon Wireless is generally able to manage traffic spikes resulting from an emergency situation throughout its network. As a long-term solution for managing increased traffic levels and traffic spikes, Verizon Wireless may increase capacity at its cell sites, switches and transport facilities. Verizon Wireless therefore certifies it is able to function in emergency situations as set forth in Section 54.202(a)(2).

G. Certification Regarding Provision Of A Comparable Local Usage Plan

47 C.F.R. § 54.209(a)(7) requires an ETC to certify it is offering a local usage plan comparable to that offered by the incumbent LEC in the relevant service areas. All of Verizon Wireless' generally available voice service offerings are comparable to the local service offerings provided by the incumbent LECs serving the Designated Area. Verizon Wireless' service offerings include varying amounts of local usage within an expansive local calling area, including plans with unlimited calling. Verizon Wireless also offers multiple service plans, which enables customers to select a plan that best meets their needs based on the amount of local calling included in each plan. Information concerning Verizon Wireless' currently available service offerings is available at www.verizonwireless.com. Verizon Wireless certifies it offers and will continue to offer at least one comparable local usage plan within the Designated Area as required by Section 54.209(a)(7).

H. Certification Regarding Equal Access

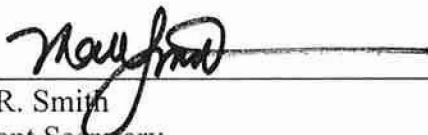
In compliance with 47 C.F.R. § 54.209(a)(8), Verizon Wireless certifies that the Commission, pursuant to 47 U.S.C. § 332(c)(8), may require the Company to provide equal access to long distance carriers in the event that no other ETC is providing equal access within the Designated Area.

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CONCLUSION

Based on the foregoing information, and in accordance with 47 C.F.R. §§ 54.313 and 54.314, Verizon Wireless respectfully requests that the Commission certify its eligibility to continue receiving federal high-cost universal service support during calendar year 2011.

September 22, 2010



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SUMMARY OF EXHIBITS

Exhibit A – Designated Service Area for Study Area Code 239003.

Confidential Exhibits B-1 and B-2 – Progress Reports on Service Improvement Plan previously filed with the Commission.

Confidential Exhibit C – Coverage Map

Confidential Exhibit D – Updated Service Improvement Plan for 2010 – 2012.

Exhibit E - Projected receipt of support from the Federal Universal Service Fund for calendar years 2010 and 2011.

Confidential Exhibits F-1 and F-2 – Outage Reports for period January 1, 2009 through December 31, 2009.

Exhibits G-1 and G-2 – Unfulfilled Requests for Service for period January 1, 2009 – December 31, 2009

Exhibit A
Designated Area - SAC 239003

LEC SAC	LEC NAME	WIRE CENTER	CLLI
230468	ATLANTIC TELEPHONE MEMBERSHIP CORP.	BOLIVIA	BOLVNCXA
230468	ATLANTIC TELEPHONE MEMBERSHIP CORP.	BLNGSPGLKS	BSLKNCX
230468	ATLANTIC TELEPHONE MEMBERSHIP CORP.	HOLDEN BCH	HLBHNCXB
230468	ATLANTIC TELEPHONE MEMBERSHIP CORP.	LONGWOOD	LGWDNCXA
230468	ATLANTIC TELEPHONE MEMBERSHIP CORP.	SEASIDE	SESDNCXB
230468	ATLANTIC TELEPHONE MEMBERSHIP CORP.	SHALLOTTE	SHLTNCXA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	ACME	ACMNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	APEX	APEXNCCE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	ANDERSON	ARSNNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	ATKINSON	ATSNNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	BELMONT	BLMTNCCE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	BURGAU	BRGWNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	BESSEMER	BSCYNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	BURLINGTON	BURLNCDA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	BURLINGTON	BURLNCEL
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	BURLINGTON	BURLNCHA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CARY	CARYNCCE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CARY	CARYNCWS
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CHARLOTTE	CHRLNCBO
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CHARLOTTE	CHRLNCCA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CHARLOTTE	CHRLNCCE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CHARLOTTE	CHRLNCCR
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CHARLOTTE	CHRLNCDE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CHARLOTTE	CHRLNCER
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CHARLOTTE	CHRLNCLP
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CHARLOTTE	CHRLNCMI
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CHARLOTTE	CHRLNCOD
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CHARLOTTE	CHRLNCRE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CHARLOTTE	CHRLNCSE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CHARLOTTE	CHRLNCST
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CHARLOTTE	CHRLNCUN
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CHERRYVL	CHVLNCCE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CLEVELAND	CLEVNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CLAREMONT	CLMTNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CHAPELHILL	CPHLNCRO
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CAROLINBCH	CRBHNCCE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CASTLEHAYN	CSHYNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	DENVER	DNVRNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	DAVIDSON	DVSNNCPO
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	FAIRMONT	FAMTNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GIBSON	GBSNNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GOLDSBORO	GLBONCAD
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GOLDSBORO	GLBONCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GREENSBORO	GNBONCAP
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GREENSBORO	GNBONCAS
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GREENSBORO	GNBONCEU
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GREENSBORO	GNBONCHO
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GREENSBORO	GNBONCLA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GREENSBORO	GNBONCMC
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GREENSBORO	GNBONCPG
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GRANTHAM	GNHMNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GROVER	GRVRNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GASTONIA	GSTANCA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GASTONIA	GSTANCSO
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	HAMLET	HMLTNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	HUNTERSVL	HSVLCNCE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JULIAN	JULNNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	KINGS MT	KGMTNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	KNIGHTDALE	KNDLNCCE

Exhibit A
Designated Area - SAC 239003

235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	LOCUST	LCSTNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	LENOIR	LENRNCHA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	LENOIR	LENRNCHU
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	LUMBERTON	LMTNNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	LONG BEACH	LNBNHCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	LINCOLNTON	LNTNNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	NEWTON	LNTNNCVA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	LAURINBURG	LRBGNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	LATTIMORE	LTMRNCCE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	LAWNDALE	LWDLNCCE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	LOWELL	LWLLNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	MAIDEN	MADNNCCE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	MORGANTON	MGTNNCGL
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	MORGANTON	MGTNNCGR
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	MONTICELLO	MNTINCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	MOUNTHOLLY	MTHLNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	MOUNTOLIVE	MTOLNCCE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	NEWTON	NWTNNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PEMBROKE	PMBRNCCE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	ROCKINGHAM	RCHMNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	REIDSVILLE	RDVLNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	REIDSVILLE	RDVLNCSE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	RUFFIN	RFFNNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	RALEIGH	RLGHNCGA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	RALEIGH	RLGHNCGL
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	RALEIGH	RLGHNCJO
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	RALEIGH	RLGHNCMO
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	RALEIGH	RLGHNCSE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	RALEIGH	RLGHNCSE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	ROWLAND	RWLDNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	SCOTTSHILL	SCHLNCHA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	SCOTTSHILL	SCHLNCHA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	SELMA	SELMNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	SHELBY	SHLBNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	SALISBURY	SLBRNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	SOUTHPORT	SOPTNCCE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	SUMMERFLD	SRFDNCCE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	STATESVL	SSVLNCJE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	STATESVL	SSVLNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	STANLEY	STNLNCCE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	STONYPOINT	STPNNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	SAXAPAHAW	SXPHNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	TROUTMAN	TRMNNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	TAYLORSVL	TYVLNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	WRGHTSVBCH	WGVLCNCMA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	WILMINGTON	WLMGNCFO
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	WILMINGTON	WLMGNCLE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	WILMINGTON	WLMGNCWI
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	WENDELL	WNDLNCPI
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	WINSTN SAL	WNSLNCAR
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	WINSTN SAL	WNSLNCCL
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	WINSTN SAL	WNSLNCFI
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	WINSTN SAL	WNSLNCGL
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	WINSTN SAL	WNSLNCLE
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	WINSTN SAL	WNSLNCVI
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	WINSTN SAL	WNSLNCWA
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	WINSTN SAL	WNSLNCWH
235193	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	ZEBULON	ZBLNNCCE
230471	CENTRAL TEL. CO. OF NC	ASHEBORO	ASBONCXA

Exhibit A
Designated Area - SAC 239003

230471	CENTRAL TEL. CO. OF NC	ASHEBORO	ASBONCXB
230471	CENTRAL TEL. CO. OF NC	BETHLEHEM	BHLHNCXA
230471	CENTRAL TEL. CO. OF NC	BISCOE	BISCNCXA
230471	CENTRAL TEL. CO. OF NC	BOONVILLE	BNVLNCXA
230471	CENTRAL TEL. CO. OF NC	CANDOR	CNDRNCXA
230471	CENTRAL TEL. CO. OF NC	CATAWBA	CTWBNCXA
230471	CENTRAL TEL. CO. OF NC	EDEN	EDENNCXB
230471	CENTRAL TEL. CO. OF NC	ELKIN	ELKNNCXA
230471	CENTRAL TEL. CO. OF NC	GRANITEFLS	GRFLNCXA
230471	CENTRAL TEL. CO. OF NC	HICKORY	HCKRNCXA
230471	CENTRAL TEL. CO. OF NC	HICKORY	HCKRNCXB
230471	CENTRAL TEL. CO. OF NC	HILLSBORGH	HLBONCXB
230471	CENTRAL TEL. CO. OF NC	HILDEBRAN	HLDBNCXB
230471	CENTRAL TEL. CO. OF NC	MADISON	MDSNNCXA
230471	CENTRAL TEL. CO. OF NC	MOCKSVILLE	MKVLNCXA
230471	CENTRAL TEL. CO. OF NC	MT GILEAD	MTGLNCXA
230471	CENTRAL TEL. CO. OF NC	MT VIEW	MTVWNCXA
230471	CENTRAL TEL. CO. OF NC	PILOT MT	PLMTNCXA
230471	CENTRAL TEL. CO. OF NC	PROSPECTHL	PRHLNCXA
230471	CENTRAL TEL. CO. OF NC	QUAKER GAP	QKGPNCXA
230471	CENTRAL TEL. CO. OF NC	RAMSEUR	RMSRNCXA
230471	CENTRAL TEL. CO. OF NC	ROXBORO	RXBONCXA
230471	CENTRAL TEL. CO. OF NC	SEAGROVE	SEGVNCXA
230471	CENTRAL TEL. CO. OF NC	SHERILLSFD	SHFRNCXA
230471	CENTRAL TEL. CO. OF NC	STONEVILLE	STVLNCXA
230471	CENTRAL TEL. CO. OF NC	TIMBERLAKE	TMLKNCXA
230471	CENTRAL TEL. CO. OF NC	TROY	TROYNCXA
230471	CENTRAL TEL. CO. OF NC	VALDESE	VLDSNCXA
230471	CENTRAL TEL. CO. OF NC	WEST END	WENDNCXB
230471	CENTRAL TEL. CO. OF NC	WALKERTOWN	WKTWNCXA
230471	CENTRAL TEL. CO. OF NC	WALNUTCOVE	WLCVNCXA
230471	CENTRAL TEL. CO. OF NC	YANCEYVL	YCVLNCXA
230471	CENTRAL TEL. CO. OF NC	YADKINVL	YDVLNCXA
230478	ELLERBE TELEPHONE CO., INC.	ELLERBE	ELRBNCXA
230483	LEXCOM TELEPHONE COMPANY	LEXINGTON	LXTNNCXA
230483	LEXCOM TELEPHONE COMPANY	LEXINGTON	LXTNNCXB
230483	LEXCOM TELEPHONE COMPANY	LEXINGTON	LXTNNCXC
230483	LEXCOM TELEPHONE COMPANY	LEXINGTON	LXTNNCXD
230483	LEXCOM TELEPHONE COMPANY	LEXINGTON	LXTNNCXE
230483	LEXCOM TELEPHONE COMPANY	SOUTHMONT	SMNTNCXA
230483	LEXCOM TELEPHONE COMPANY	WELCOME	WLCMNCXA
230485	MEBTel, INC.	GATEWOOD	GTWDNCMA
230485	MEBTel, INC.	MEBANE	MEBNNCXA
230485	MEBTel, INC.	MILTON	MLTNNCMA
230491	NORTH STATE TELEPHONE CO. DBA NORTH STATE COMM	HIGH POINT	HGPNNCXA
230491	NORTH STATE TELEPHONE CO. DBA NORTH STATE COMM	HIGH POINT	HGPNNCXB
230491	NORTH STATE TELEPHONE CO. DBA NORTH STATE COMM	HIGH POINT	HGPNNCXC
230491	NORTH STATE TELEPHONE CO. DBA NORTH STATE COMM	HIGH POINT	HGPNNCXD
230491	NORTH STATE TELEPHONE CO. DBA NORTH STATE COMM	HIGH POINT	HGPNNCXE
230491	NORTH STATE TELEPHONE CO. DBA NORTH STATE COMM	HIGH POINT	HGPNNCXF
230491	NORTH STATE TELEPHONE CO. DBA NORTH STATE COMM	RANDLEMAN	RNMNNCXA
230491	NORTH STATE TELEPHONE CO. DBA NORTH STATE COMM	THOMASVL	THVLNCXA
230497	PIEDMONT TELEPHONE MEMBERSHIP CORP.	CHURCHLAND	CHLDNCXA
230497	PIEDMONT TELEPHONE MEMBERSHIP CORP.	REEDS	REDSNCXA
230494	PINEVILLE TELEPHONE CO.	PINEVILLE	PIVLNCXB
230495	RANDOLPH TELEPHONE CO.	LIBERTY-RA	LBRTNCXA
230496	RANDOLPH TELEPHONE MEMBERSHIP CORP.	BADIN LAKE	BDLKNCXA
230496	RANDOLPH TELEPHONE MEMBERSHIP CORP.	BENNETT	BNNTNCXA
230496	RANDOLPH TELEPHONE MEMBERSHIP CORP.	COLERIDGE	CLRGNCXA
230496	RANDOLPH TELEPHONE MEMBERSHIP CORP.	FARMER	FRMRNCXA

Exhibit A
Designated Area - SAC 239003

230496	RANDOLPH TELEPHONE MEMBERSHIP CORP.	HIGHFALLS	HGHFNCXA
230496	RANDOLPH TELEPHONE MEMBERSHIP CORP.	JACKSONCRK	JKCKNCXA
230496	RANDOLPH TELEPHONE MEMBERSHIP CORP.	PISGAH	PSGHNCXA
230500	SERVICE TELEPHONE CO.	FAIR BLUFF	FRBLNCXA
230502	STAR TELEPHONE MEMBERSHIP CORP.	ABBOTTSBG	ABBGNCXA
230502	STAR TELEPHONE MEMBERSHIP CORP.	COHARIE	COHRNCXA
230502	STAR TELEPHONE MEMBERSHIP CORP.	CYPRESSCRK	CYCKNCXA
230502	STAR TELEPHONE MEMBERSHIP CORP.	HARRELLS	HRLSNCXA
230502	STAR TELEPHONE MEMBERSHIP CORP.	HERRING	HRNGNCXA
230502	STAR TELEPHONE MEMBERSHIP CORP.	KELLY	KLLYNCXA
230502	STAR TELEPHONE MEMBERSHIP CORP.	LISBON	LSBNNCXA
230502	STAR TELEPHONE MEMBERSHIP CORP.	SOUTHRIVER	SORVNCXA
230502	STAR TELEPHONE MEMBERSHIP CORP.	SIX RUN	SXRNNCXA
230502	STAR TELEPHONE MEMBERSHIP CORP.	WHITE OAK	WHOKNCXA
230503	SURRY TELEPHONE MEMBERSHIP CORP.	SHOALS	SHLSNCXA
230505	TRI - COUNTY TELEPHONE MEMBERSHIP CORP.	PIKE ROAD	PKRDNCXA
230505	TRI - COUNTY TELEPHONE MEMBERSHIP CORP.	PINETOWN	PNTWNCXA
230505	TRI - COUNTY TELEPHONE MEMBERSHIP CORP.	SIDNEY	SDNYNCXA
230479	VERIZON SOUTH INC.-NC	ALTON	ALTNNCXA
230479	VERIZON SOUTH INC.-NC	CREEDMOOR	CRDMNCXA
230479	VERIZON SOUTH INC.-NC	CREEDMOOR	CRDMNCXM
230479	VERIZON SOUTH INC.-NC	DURHAM	DRHMNCXA
230479	VERIZON SOUTH INC.-NC	DURHAM	DRHMNCXB
230479	VERIZON SOUTH INC.-NC	DURHAM	DRHMNCXC
230479	VERIZON SOUTH INC.-NC	DURHAM	DRHMNCXD
230479	VERIZON SOUTH INC.-NC	DURHAM	DRHMNCXE
230479	VERIZON SOUTH INC.-NC	DURHAM	DRHMNCXG
230479	VERIZON SOUTH INC.-NC	DURHAM	DRHMNCXH
230479	VERIZON SOUTH INC.-NC	DURHAM	DRHMNCXM
230479	VERIZON SOUTH INC.-NC	DURHAM	DRHMNCXT
230479	VERIZON SOUTH INC.-NC	GOOSECREEK	GSCKNCXA
230479	VERIZON SOUTH INC.-NC	MONROE	MONRNCXA
230509	VERIZON SOUTH INC.-NC (CONTEL)	KNOTTS IS	KNISNCXA
230474	WINDSTREAM CONCORD TELEPHONE INC.	ALBEMARLE	ALBMNCXA
230474	WINDSTREAM CONCORD TELEPHONE INC.	BADIN	BADNNCXA
230474	WINDSTREAM CONCORD TELEPHONE INC.	CHNGRVLNDS	CHGVNCXA
230474	WINDSTREAM CONCORD TELEPHONE INC.	CONCORD	CNCRNCXA
230474	WINDSTREAM CONCORD TELEPHONE INC.	HARRISBURG	HRBGNCXA
230474	WINDSTREAM CONCORD TELEPHONE INC.	KANNAPOLIS	KNPLNCXA
230474	WINDSTREAM CONCORD TELEPHONE INC.	MTPLEASANT	MNPLNCXA
230474	WINDSTREAM CONCORD TELEPHONE INC.	NEW LONDON	NWLNNCXA
230474	WINDSTREAM CONCORD TELEPHONE INC.	OAKBORO	OKBONCXA
230511	YADKIN VALLEY TELEPHONE MEMBERSHIP CORP.	ADVANCE	ADVNNCXA
230511	YADKIN VALLEY TELEPHONE MEMBERSHIP CORP.	BROOKS	BRKSNCXA
230511	YADKIN VALLEY TELEPHONE MEMBERSHIP CORP.	COOLEEMEE	COLMNCXA
230511	YADKIN VALLEY TELEPHONE MEMBERSHIP CORP.	COURTNEY	CRTYNCXA
230511	YADKIN VALLEY TELEPHONE MEMBERSHIP CORP.	EAST BEND	EBNDNCXA
230511	YADKIN VALLEY TELEPHONE MEMBERSHIP CORP.	FORBUSH	FRBSNCXB
230511	YADKIN VALLEY TELEPHONE MEMBERSHIP CORP.	HARMONY	HRMYNCXA
230511	YADKIN VALLEY TELEPHONE MEMBERSHIP CORP.	IJAMES	IJAMNCXA
230511	YADKIN VALLEY TELEPHONE MEMBERSHIP CORP.	NEW HOPE	NWHPNCXA
230511	YADKIN VALLEY TELEPHONE MEMBERSHIP CORP.	UNIONGROVE	UNGVNCXB

**PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER
CONFIDENTIAL EXHIBIT B-1**

NORTH CAROLINA - SAC 239003

Actual 2009 USF High-Cost Support Receipts	\$5,008,541
Reduction for Five Year Phase Down	<u>\$1,001,708</u>
2009 High Cost Support	\$4,006,833

Expense Category	Projected Expenditures	Actual Expenditures
REDACTED	REDACTED	REDACTED

**PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER
CONFIDENTIAL EXHIBIT B-1**

SAC Code 239003
Report Date 08-19-2010
Start Date Jan-2009 to Dec-2009

CLLI Code	Wire Center	LEC Name	Capital Classification	Capital Spend	Operational Spend	Total Spend	Pops Covered
REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED

**PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER
CONFIDENTIAL EXHIBIT B-2**

NORTH CAROLINA - SAC 239001

Actual 2009 USF High-Cost Support Receipt

\$172,244

Expense Category	Projected Expenditures	Actual Expenditures
REDACTED	REDACTED	REDACTED

CLI Code	Wire Center	Company Name / Capital Summary	Actual Capital Spent	Actual Operating Expense	Total Actual Spend	Start Date	End Date	Pops Covered
REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED

PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER



MAP REDACTED

Confidential Exhibit C

PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER
CONFIDENTIAL EXHIBIT D

SAC Code 239003
Report Date 9/20/2010
Start Date Jan-2010 to Dec-2010

CLLI Code	Wire Center	LEC Name	Capital Classification	Capital Expense	Operating Expense	Total Wire Center Expense
REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED

PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER
CONFIDENTIAL EXHIBIT D

SAC Code 239003
Report Date 9/20/2010
Start Date Jan-2011 to Dec-2011

CLLI Code	Wire Center	LEC Name	Capital Classification	Capital Expense	Operating Expense	Total Wire Center Expense
REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED

PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER
CONFIDENTIAL EXHIBIT D

SAC Code 239003
Report Date 9/20/2010
Start Date Jan-2012 to Dec-2012

CLLI Code	Wire Center	LEC Name	Capital Classification	Capital Expense	Operating Expense	Total Wire Center Expense
REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED

Exhibit E

NORTH CAROLINA - SAC 229004 2010-2012 Projected High-Cost Support

Estimated 2010 Federal Universal Service Fund Support¹	\$ 3,248,946
Estimated 2011 Federal Universal Service Fund Support²	\$ 3,293,986
Estimated 2012 Federal Universal Service Fund Support²	\$ 1,646,993

Note 1: 2010 estimate based on annualized year-to-date receipts less USF support phase down amount.

Note 2: 2011-12 estimates based on annualized 4Q2010 USAC HC01 projections less USF support phase down amount.

**PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER
CONFIDENTIAL EXHIBIT F-1**

Network Outages - North Carolina SAC 239003

Outage Description	Start Date	Start Time	End Date	End Time	Duration	# of Customers Affected	Site Id	Site Name	Address	City
REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED

CONFIDENTIAL EXHIBIT F-2

2009 Outage Report
SAC 239001 NC

Outage Description	Start Date	Start Time	End Date	End Time	Duration	# of Customers Affected	Site Id	Site Name	Address	City
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239001										
REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTE	REDACTED	REDACTED	REDACTED

Exhibit G-1

2009 Unfulfilled Requests For Service North Carolina – SAC 239003

No unfulfilled requests for service were received January 1, 2009 – December 31, 2010.

Exhibit G-2

2009 Unfulfilled Requests For Service North Carolina – SAC 239001

No unfulfilled requests for service were received January 1, 2009 – December 31, 2010.